



# Logistics Executive

Diligent manager with 8+ years of experience in managing operations of high-volume retail stores and supply chain management. Proven track record of success driving operations, Monitors and maintains current inventory Records purchases, maintains database, performs physical count of inventory, and reconciles actual stock count to computer-generated reports. Solid background in customer service, P&L management, shrink control and export-import

## Experience

### Phone

+971547795580

### Email

Faisalahmadshahi@gmail.com

### Address

Sharjah UAE

## Education

2023  
**MBA in Sales and Marketing**  
Chandigarh University

2021  
**Warehouse Management**  
online course  
ion Digital Hub

2021  
**Basics of Logistics, Fleet**  
**Management**  
ion Digital Hub

2015  
**B.com**  
M.B University

2013  
**Diploma in Airport Handling**  
**Management**  
Airawat Aviation academy

2012  
**10+2**  
Bihar Board

2010  
**D.C.A**  
Novel institute of technical and  
management

2009  
**10th**  
Bihar Board

### Working K- Concept, Sharjah UAE **Warehouse Logistics Executive**

Verify the specifications of the materials being loaded or unloaded against the data in the work orders.

Assess staff training needs and prepare or give suitable training.

Document the utilization and/or damage of stock or stock handling apparatus.

Operate trucks in order to pick up incoming stock or to deliver parts to specified regions.

Create and keep records and dossiers of expenses, shipments, shortages, inventories, goods, and price lists utilized or provided.

### 2021 - 2022 Reliance Retail Ltd, Chandigarh India **Store Manager**

Improve profit and attain sales target of the supermarket.

Deal with all complaints, queries, and other related customer service issues.

Oversee receiving orders and stock control.

Assign and schedule tasks for specific employees and also follow up on the results they generate.

Complete all the operational requirements of the store.

Maintain inventories and approve contracts to ensure consistent availability of the required services and merchandise.

### 2017-2021 Malboos mega mart, Bihar India **Store Manager**

Train new employees and provide ongoing individual training to maintain staff accountability.

Effectively managed budgets and reduced spending.

Led and analyzed business performance against business objectives

Developed solutions documentation.

Track and trace goods in transit, expediting orders as needed.

Assess freight or inventory expenses related with transit durations.

Discuss warehouse operations with department heads.

### 2014-2016 Qatar Aviation Service, HIA Airport Doha Qatar **Customer Service Executive**

Assisted passengers on arriving domestic and international flights.

Checked-in passenger baggage.

Rescheduled passengers with flight interruptions.

Documented all international departures.

Assisted unaccompanied minors (UMs).

Verified passenger departure documents.

Produced all required business documentation

## Expertise

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- Customer Service
- Communication Skills
- Operations Management
- Ability to lead a team
- Sales Management
- Ability to Work Under Pressure

## Language

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- English
- Hindi
- Urdu

## IT Skill

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- SAP (MM)
- Office Packages. (Excel)
- Operating System: Windows
- Microsoft dynamic 365

### 2013-2014

Celebi Ground Handling, IGI Airport Delhi, India

#### Customer Service Executive

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## Professional Information

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Name	Faisal Ahmad
Sex	Male
DOB	30/08/1994
Nationality	Indian
Father Name	Mr. Faiz Ahmad
Marital Status	Married
Religion	Muslim
Passport No	L3013470

## Declaration

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I hereby declare that all above furnished information by me is true and correct to the best of my knowledge and belief.

Taking full respect and magnitude of your company, I am pleased to inform you that, if you give me an opportunity to prove myself, I will try my level best for the satisfaction of the company and the superiors.

**Faisal Ahmad**