



## MUDASSAR HUSSAIN SHAKEEL HUSSAIN

### PERSONAL INFORMATION

**Nationality:** PAKISTANI  
**Date of Birth:** Dec 20, 1999  
**Mobile:** 971-582464268  
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**Visa Status:** Visit Visa (Available to join immediately)

### EXECUTIVE SUMMARY

Seeking an opportunity to join an organization where I can maximize my skills and have more different experiences in Network and software Support and use my work experience in System Analyst and IT asset owner to develop the application of the organization and be more helpful. I'm looking to start new challenge to meet my competencies, capabilities, skills, and experience. Moreover, I want to be part of dynamic team which encourages the flow of innovative and out of the box ideas and allows me to grow professionally

### EDUCATION

Sep.2017 to Aug.2021 **Bachelor of Science in Computer Science**  
University of Sargodha, Sargodha

July 2017 **Higher School Certificate – Intermediate (F.SC).**  
Punjab Group of Colleges Kasur

### WORK EXPERIENCE

#### **Herbion Pakistan Private Limited. (System support Analyst) April.2022 to 28.February.2023**

- Facilitate the implementation and support of SAP MM
- Support of SAP Software in ERP Module and Identify gaps, issues and work around solutions.
- Worked on CCTV Surveillance System Project with team Work.
- Monitor performance and maintain systems according to the requirements.
- Troubleshoot problems and outages.
- Ensure security through access controls, backups, and firewalls.
- Develop expertise to train staff on new technologies, monitor and maintain computer systems
- Review and approve installation of firewall, VPN, routers.

## **Dyson Research Laboratories Pvt. Ltd. – (IT Expert) March.2020 to 12.April.2022**

- Support of ParaTech Software in ERP Module and Identify gaps, issues and work around solutions.
- IT Support relating to issues with the internal systems and network infrastructure.
- Define & implement network policies, set up user accounts, permissions, and passwords.
- Maintain the IT infrastructure (installed server/computers/routers/printers etc. inventory list.
- Install and configure software and hardware.
- Manage network servers and technology tools
- Set up accounts and workstations
- Monitor performance and maintain systems according to the requirements.
- Troubleshoot problems and outages.
- Ensure security through access controls, backups.
- Upgrade systems with new releases and models.
- Project management

## **ACHIVEMENT**

### **Certificate**

- Nov. 2017 – Social Media Marketing Certificate
- Mar.2017 – Cricket Board National association Certificate

### **Volunteer Work**

- Participated in a conference of IOT on how to make your home smart through technology. 2019
- Participated as a volunteer in the workshop of UX UI Graphic held at University of Sargodha, Main Campus.
- Attended the seminar on ICT held by Huawei held at University of Sargodha, Main Campus.
- Participated in Huawei International ICT Competition

## **PROFESSIONAL SKILLS**

- Ability to work effectively in a team
- presentation skills
- Manage time efficiently Bilingual communication skills (Urdu and English)
- Ability to learn from feedback
- problem solving and quality control skills
- Good IT systems knowledge.
- Able and willing to learn and adapt to new procedures.
- Hard working committed and well organized.
- Punctual and time management.
- Excellent knowledge in computer systems and network architectures
- Knowledge to work in OS: Windows and Linux
- Excellent knowledge in relevant industry standards and protocols

- Knowledge in ISO 27001 specifications
- Leadership experience
- Collaboration talent

### **Computer Skills**

- Install, configure, administer, and maintain secured client and server operating systems.
- Develop policies and procedures to secure an organizational information system.
- Highly proficient in Microsoft Office applications: Word, PowerPoint, and Excel.
- Excellent knowledge of computers and the Internet.
- Highly proficient in Adobe Creative suite including Photoshop and Dreamweaver.
- Database Administratively support
- Tenable Scans
- IT Remedy
- BAU Requests – business as usual
- Planning, Designing, Testing , Implementing, and maintaining the organizations computer and network security infrastructure
- Identify software design gaps in existing/proposed architectures
- Review and approve installation of firewall, VPN, routers.
- Implement IT security controls and requirement
- Monitor logs of servers and network devices

### **Languages**

- Urdu: ( Fluent Mother Tongue )
- English : Excellent